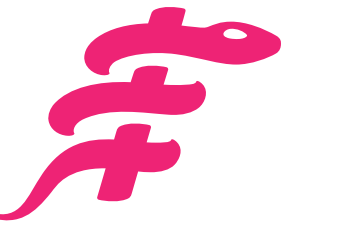


Overview service packages Digital O.R.



Services	Software Maintenance Package*	O.R. Integration Support Package	Application Support Package	Premium Digital O.R. Support Package	Spare Part Extension Package
Software updates & upgrades	✓				
Virtual technical assistance	✓	✓		✓	
Preventive maintenance inspection		✓		✓	
Priority access		✓	✓	✓	✓
Repair onsite		✓		✓	
Spare parts					✓
Data transfer maintenance (virtual & onsite)		✓		✓	
Integration maintenance third party devices		✓		✓	
Coordination & procurement of third party spare parts		✓		✓	
Application training for updates & upgrades			✓	✓	
Application support (virtual & onsite)			✓	✓	
O.R. assistance (virtual & onsite)			✓	✓	

*Software Maintenance Package is either part of your software subscription or of your license support.

Conducted by your own clinical consultant, who is permanently onsite